About EpicCare Link

EpicCare Link gives community providers, such as referring physicians, access to a subset of patient data within the Trinity Health Epic system. Community providers, and a variety of other clinical and clerical roles, can access EpicCare Link to review patient charts, engage in two-way secure messaging and complete other tasks. One of the greatest benefits of utilizing EpicCare Link is to improve the continuity of care in the community.

Place Orders and View Schedule

EpicCare Link gives community users at small organizations the flexibility necessary to care for their patients. For example, community users at small organizations might need to place orders at a Trinity Health location. EpicCare Link gives these users the ability to place orders – such as lab, radiology and referrals – into our system while allowing Trinity Health to maintain a role in the coordination of patient care.

Community users can also access a patient's schedule through "Upcoming Appointment" reports. Only appointments within Epic will appear.

Lab Collection

Regional Health Ministries (RHMs) live on Beaker can use EpicCare link to document specimen collection and shipping of signed lab orders at community sites. This feature allows your RHM to send and track specimens without having to reprint labels.

Messages

In Basket, Epic's integrated Task Management and Communication system, provides a solution for secure electronic communication between Trinity Health and community users. EpicCare Link includes an In Basket module like In Basket in Hyperspace. EpicCare Link users can view messages they receive and can perform actions on those messages, just like Hyperspace users.

Event Notifications

Notify community users of critical events for their patients via secure messages. Epic automatically sends an In Basket message when an event involving a community user's patient occurs. This appears in the appropriate folder and a notification on the home page dashboard. Examples of events include ED arrival, admission and discharge.

Reports

With the My Reports activity, community users with appropriate security can access detailed reports within

EpicCare Link. These reports are automatically configured and delivered directly to the community organization so they can track and follow up on trends, such as the site's referrals, scheduling and a patient access summary.

Release of Information

The Release of Information (ROI) activity provides requesting parties, such as attorneys, with a paperless release of information delivered securely through the web. Trinity Health can grant requester access to EpicCare Link so the requester can view the releases prepared for them by the health information management (HIM) department. This system saves time and is more efficient than faxing or scanning documents.

Healthy Planet Link

Healthy Planet Link is an extension of EpicCare Link for affiliate providers and care management teams. It allows organizations to message patient care teams, resolve patient care gaps, leverage dashboards and use SlicerDicer, Epic's reporting tool designed for customizable data exploration for large patient populations. These analytics and care management tools are best suited for Community-Based Organizations involved in population health initiatives.

Saint Joseph Health System continues the legacy of caring for Michiana begun by the Sisters of the Holy Cross and the Poor Handmaids of Jesus Christ more than 150 years ago. Saint Joseph Health System is a Regional Ministry Organization of Trinity Health that provides compassionate, faith-based care paired with the latest in advanced medical technology and procedures.

EpicCareLink@sjrmc.com
574.335.2580